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• Assisted Living • Skilled Nursing Facilities

# AHCA/NCAL Silver Quality Award Application Workshop

**Bronze Award Winners:**  
Take the Next Step = Become Silver

**September 18-19, 2019**  
8:30 am – 4 pm EST



For more detailed information see [www.efohca.org](http://www.efohca.org)  
or Contact the Association at 614.436.4154.

# AHCA/NCAL Silver Quality Award Application Workshop

## Date & Location:

**September 18-19, 2019 - OHCA Office**

**Ohio Health Care Association**

55 Green Meadows Drive South, Lewis Center, OH 43035  
614-436-4154

## Program Description:

Your organizational success requires proven internal processes that produce excellent results. A successful award application depends on your understanding of the Technical Requirements and effective responses to the award criteria. Kay & Glen are committed to significantly improving your chances of achieving the Silver Award.

This workshop is your blueprint for successfully preparing your 26-page application. The new Silver Award criteria requires applicants to respond to 7 Baldrige Categories with 17 item requirements. The workshop uses a combination of lecture, case study, examples and exercises to develop and reinforce skills and is designed for first-time applicants and prior Silver Award applicants who were not recipients.

- Become fluent with the Silver Criteria and Scoring Guidelines
- Plan the Application Preparation Project
- Master skills for presenting results
- Master skills for describing processes
- Describe systematic evaluation and improvement
- Bring your laptop and write the first draft of your application

## Nearby Hotels (mention OHCA for a special rate):

**Nationwide Hotel & Conference Center**, 100 S. Green Meadows Drive, Lewis Center, Ohio 614-880-4300

**Cambria Suites**, 9100 Lyra Drive, Columbus, Ohio 614-841-9100

**Hampton Inn & Suites**, 8411 Pulsar Place, Columbus, Ohio 614-885-8400

**Hyatt Place**, 7490 Vantage Drive, Columbus, Ohio 614-846-4355

## Speakers:

**Kay Kendall & Glenn Bodinson**

Together, Glenn and Kay have:

- Reviewed over 750 Baldrige-based applications and provided feedback reports
- Worked with 20 Baldrige Award recipients
- Worked with 37 state award top-level recipients
- Worked with 124 AHCA recipients at the Gold, Silver and Bronze levels

## Continuing Education Credit:

This program has been approved for 12 hours of continuing education credit for nursing home administrators (Ohio BELTSS), Certified Executives for Assisted living (CEAL) and Nurses.

## Schedule (each day):

**8:30 am** Registration      **12:30 pm** Workshop Resumes  
**9:00 am** Workshop Begins      **4:00 pm** Workshop Ends  
**12:00 pm** Lunch

## Registration

[www.efohca.org](http://www.efohca.org)

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Email Address (required): \_\_\_\_\_

### COMPANY INFORMATION:

Facility: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**CREDIT CARD:** MC \_\_\_ VISA \_\_\_ AMEX \_\_\_ Discover \_\_\_

Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_ / \_\_\_\_

Card Holder: \_\_\_\_\_ Signature: \_\_\_\_\_

### Payment must be included to be processed.

Send this completed form and payment to:

**EFOHCA**, PO Box 447, Lewis Center, Ohio 43035 • Fax: 614/436-0939

Checks accepted with mail-in registrations. Credit cards accepted with online registrations.  
Cancellation fees apply. See [www.efohca.org](http://www.efohca.org) for details.

**AHCA/NCAL Silver Quality Award Application Workshop - September 18-19, 2019**

## Registration Fees:

Members:                      \$ 99 (before 9/6)                      \$ 129 (9/6 and after)

Non-Members:                      \$ 450 (before 9/6)                      \$ 650 (9/6 and after)